

Call us for any troubles and inquiries during your stay in a contracted property.

Foreign Language Lines **24/7**

 **0120-055-240**

 call24@bridgelif-japan.com

 LINE



 Kakao



 WeChat



 Viber



 Zalo



※Please be careful that the service hour for these application will only be 9:00~21:00.



We serve you as your assistant to provide safety and comfortable life.
Please feel free to contact us.

Service hours

24-hours 365 days

Languages

**English, Chinese, Korean, Vietnamese, Nepalese
Thai, Portuguese, Spanish**

※Depending on the language, there may be restriction in days and times for responding.

※From 9:00 PM to 9:00 AM the next day, the available languages are Japanese, English, Chinese, Korean, Spanish, and Portuguese.



Contract renewal

What papers to prepare and other inquiries



Cancellation of contract

Please be mindful that most contract requires you of more than 1 month prior notice before you leave an apartment.



Rent

Translation service in your regular and delay rent payment



Glitches and troubles of the installations

Key lost, plumbing and water, glass, electricity, gas and other installations of the room



Every-day living regulations

Troubles and the like including how to dispose trash and noise problem



Utilities

We can represent you in activating utilities.
We can represent you in stopping service.
Trouble related to the bills of each utility service



Temporary return to home country

Please be sure to call us before you return home even it is temporary.
Consult us how to handle your utility bills while you are away from Japan.



Emergency rescue service

Feel free to call us for a sudden unexpected accident or trouble in the night. ※Travel and actual expenses can be charged to you in case the trouble is caused intentionally by you or your failure.

※ Things to be attended ※

- Please be sure to return the room key when you vacate it.
- Please follow through not to leave anything in the room. If something should happen to remain, you are claimed to shoulder the expenses.



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